

Frequently Asked Questions

1. What font size should I use when typing their story?
 - a. Depending on how much information they shared you can vary the text to fit the page. Do not go smaller than 10pt font and no larger than 28pt font.
2. What font should I use when typing their story?
 - a. Use a very easy to read font without serifs. We have found that fonts such as Times New Roman, Garamond, and Bell work really well.
3. What if we are having a hard time finding photographers?
 - a. Try working with your local universities photography department. This is a great opportunity for a student to practice and build their portfolio. Reach out via social media groups for local photography clubs, groups and pages.
4. What are the photo requirements?
 - a. Images need to be:
 - i. **Labeled: last name, first name of the child**
 - ii. JPG or PNG
 - iii. 300 ppi
 - iv. sRGB
 - v. File sizes below 15 mb
5. With the combination of names we have in our group we are short alphabet stickers for all the books. What should we do?
 - a. We have done our best to ensure you have enough, however we know there will be the occasional experience where you are a little short. You can purchase alpha stickers at any craft store or stores like Walmart. They are fairly inexpensive and you shouldn't need too many. In the case that you do not have enough you will need to purchase what you are short.
6. We do not have enough of the right photo pocket holders as listed in the directions what should we do?
 - a. The photo holder pocket sheets are a random assortment, not every package will be the same. You can mix and match the photo pages as you need to. You will also have extras. Divide all the extra photo sheets between the albums and put them in the back of the album for the children to be able to add their own photos or draw pictures to fill them.